

Installation Manual

CuratOR[®] EX2721 Color LCD Monitor

Important

Please read this Installation Manual, and “Instructions for Use” (separate volume) carefully to familiarize yourself with safe and effective usage.

Refer to the Instructions for Use for information on the installation / connection of the monitor.



This product has been adjusted specifically for use in the region to which it was originally shipped. If operated outside this region, the product may not perform as stated in the specifications.

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Chapter 1 Basic Adjustment / Setting

This chapter describes the basic functions that can be adjusted and set by pressing the buttons on the front of the monitor.

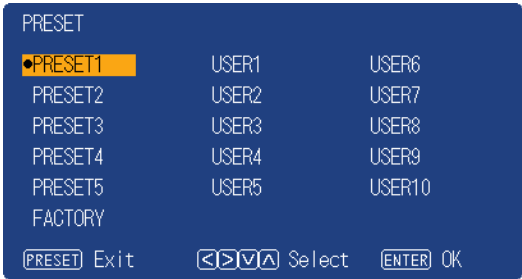
1-1. Loading the Monitor Settings

It is possible to switch to PRESET, FACTORY, or the USER settings that have been set in advance.

PRESET	Basic settings are made in advance at the factory. The settings of PRESET cannot be changed.
FACTORY	Returns to settings when shipped from the factory.
USER	Various settings including menus can be made for personal use. For details, see “Preset” (page 10) .

1. Press (PRESET).

The preset menu is displayed.




2. Press to select the PRESET number, FACTORY, or USER number to load, and then press (ENTER).

The pre-made settings are loaded and the settings are changed. The selectable settings are as follows.

- PRESET1 to PRESET5
- FACTORY
- USER1 to USER10

Note

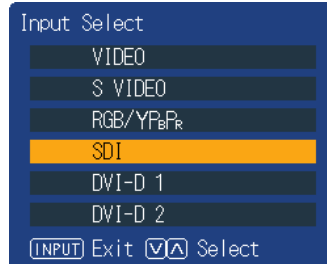
- The “PRESET” menu will disappear after five seconds have elapsed if no operation is performed.
-  is displayed for the USER number that has already been registered.
- When selecting a USER number that has not yet been registered, “No Data” is displayed.
- For information about the main default settings, see [“4-1. Main Default Settings” \(page 20\)](#).

1-2. Switching Input Signals

Select the signal input to the monitor and display it on the screen.

1. Press (INPUT).

The “Input Select” menu appears.




2. Press to select an input signal.

This switches to the selected input signal.

3. Press (INPUT).

The menu screen exits.

Note

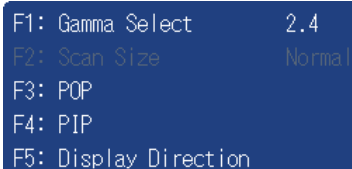
- If you press  (INPUT) while the “Input Select” menu is displayed in dual screen mode, the “Input Select” menu of the subscreen is displayed.
 - When RGB / YP_BP_R is selected, if the color is abnormal, set it correctly with “Input Config” (page 8) on the main menu.
 - The “Input Select” menu will disappear after five seconds have elapsed if no operation is performed.
-

1-3. Using Function Buttons

Execute the functions assigned to the function buttons (F1 (◀), F2 (▶), F3 (▼), F4 (▲) and F5 (↺)). For information on how to set a function to each button, see [“Function” \(page 12\)](#).

1. Press F1 (◀), F2 (▶), F3 (▼), F4 (▲) or F5 (↺).


The function menu is displayed.



F1: Gamma Select	2.4
F2: Scan Size	Normal
F3: POP	
F4: PIP	
F5: Display Direction	

2. Press the button with the target function set while the function menu is displayed.

Note

- In dual screen mode, press  (INPUT) to select a screen for performing the target function.
- When the setting of [“Function Display” \(page 12\)](#) is “Off”, the “INVALID FUNCTION” message is displayed if you press a function button that cannot operate.
- When the setting of [“Function Display” \(page 12\)](#) is “Off”, the “UNDEFINED” message is displayed if you press a function key assigned to “Undef”.

Chapter 2 Advanced Adjustments / Settings

This chapter describes advanced monitor adjustments and settings procedures using the main menu.

2-1. Operation via the Main Menu







1. Menu display

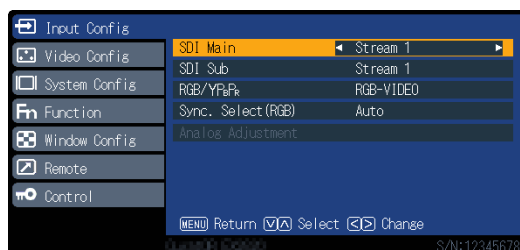
1. Press  (MENU).
The main menu is displayed.



2. Press   to select the desired item, and then press  .

2. Adjustments / Settings

1. Press   to select the desired item.
2. Press   to set.
If "Next Menu" is displayed for any item, press   to display the next item.



3. Exiting

1. Repeatedly press  (MENU), to exit the menu screen.

2-2. Functions of the Main Menu

● Input Config

Setting for each input terminal.



Function		Setting range	Description
SDI Main		Stream 1 Stream 2	Sets the picture on main screen for dual-stream SDI signal. This is also applied to the single screen display.
SDI Sub		Stream 1 Stream 2	Sets the picture on the subscreen for dual-stream SDI signal.
RGB / YP _B P _R		YP _B P _R RGB-VIDEO RGB-PC	Set according to the signal connected to the Y/G or P _B /B, P _R /R input terminals. <ul style="list-style-type: none"> • “YP_BP_R” Set to Y, P_B/C_B, or P_R/C_R signal. • “RGB-VIDEO” Sets to RGB signals. Signal decision gives priority to VIDEO system. • “RGB-PC” Sets to RGB signals. Signal decision gives priority to PC system.
Sync. Select (RGB)		Auto Sync on Green VBS	Sets the synchronization signal input method for the RGB input terminals. <ul style="list-style-type: none"> • “Auto” Automatically switches between SYNC input and SYNC on G. When SYNC input and SYNC on G have both been set, SYNC input is given priority. • “Sync on Green” When synchronized with SYNC input and SYNC on G, select this to synchronize with SYNC on G. • “VBS” Select when connecting as synchronous with SYNC input terminal composite (VBS) signal. E.g., when a non-synchronous R/G/B image signal and a VBS signal output device are connected to the monitor, connect the VBS signal to the SYNC input terminal, and select VBS.
Analog Adjustment	Auto Setup	-	Automatically adjusts “H Position”, “V Position”, and “Dot Clock” when the PC signal is the input.
	H Position	0 to 300	To move screen left and right.
	V Position	0 to 100	To move screen up and down.
	Dot Clock	0 to 100	When a striped pattern is displayed, adjust so that noise will decrease when the synchronous striped pattern (noise) is produced.
	Clock Phase	0 to 31	When inputting RGB signals and PC signals, adjust for ease of viewing if screen contour bleeding or blurring occurs.
	Signal Format	4:3 Wide	Sets signal type for unidentifiable signals.

● Video Config

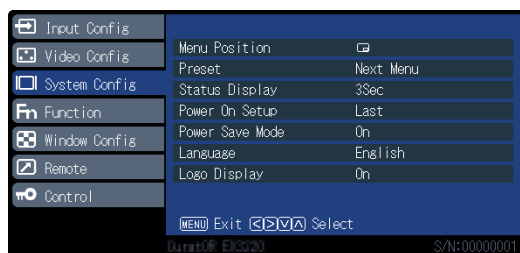
Adjustments/settings for image display.



Function	Setting range	Description
Color	0 to 100	Adjusts image color depth.
Tint	0 to 100	Adjusts skin tone.
Brightness	0 to 100	Adjusts dark (black) areas of the image.
Picture	0 to 100	Adjusts image contrast.
Sharpness	0 to 20	Adjusts image contour color definition.
Gamma	1.8 to 2.6 DICOM	Adjusts brightness variation.
Backlight	0 to 100	Adjusts backlight brightness. In case of multiple screens, select the main one. This setting cannot be changed when a screen other than the main screen is selected.
Color Temp	6500 K 9300 K Off	Switches tone of the image.
R Gain	0 to 100	Adjusts the intensity of red in bright areas.
G Gain	0 to 100	Adjusts the intensity of green in bright areas.
B Gain	0 to 100	Adjusts the intensity of blue in bright areas.
R Bias	0 to 100	Adjusts the intensity of red in dark areas.
G Bias	0 to 100	Adjusts the intensity of green in dark areas.
B Bias	0 to 100	Adjusts the intensity of blue in dark areas.
Color Gamut	sRGB Native	Sets the color reproduction range. <ul style="list-style-type: none"> • “sRGB” Displays the color gamut defined by sRGB. • “Native” Displays the color gamut of the panel itself.
Input Range	0-255 16-235	The available gradation range is modulated in accordance with the input signals from the DVI-D terminal. <ul style="list-style-type: none"> • “0-255” Use this setting when connecting PC format source. • “16-235” Use this setting when connecting video format source.
NTSC Setup	0 7.5	Select set up level for NTSC signals. Note that the standard level for NTSC signals varies between countries. <ul style="list-style-type: none"> • “0” Set when the dark areas of the screen are too dark. (0 IRE) • “7.5” Set when the dark areas of the screen are too bright. (7.5 IRE)
Noise Reduction	Off Light Middle Heavy	Select picture noise reduction level.

● System Config





Settings for devices.

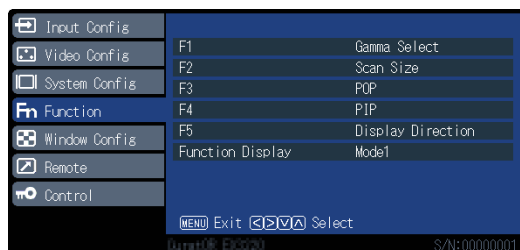


Function		Setting range	Description
Menu Position			<p>The display locations of menu screen, Input Select screen, and PRESET menu screen are set here.</p> <ul style="list-style-type: none"> • “” Screens are displayed in the center of the panel. • “” Screens are displayed in the upper right corner of the panel. • “” Screens are displayed in the lower right corner of the panel. • “” Screens are displayed in the lower left corner of the panel. • “” Screens are displayed in the upper left corner of the panel.
Preset	Save	-	<p>Saves current setting values and display status for each user.</p> <p>Attention</p> <ul style="list-style-type: none"> • “Power On Setup”, “Language” and “Logo Display” settings cannot be saved.
	Clear	-	The set values of “USER1” to “USER10” (USER NAME) can be deleted.
	Rename	-	The character strings of “USER1” to “USER10” (USER NAME) can be changed.
Status Display		Continue 3Sec Off	<p>Whether information about the current input signal and terminal name is displayed.</p> <p>Information about the resolution at the PC signal input is also displayed.</p>
Power On Setup		Last PRESET1 to PRESET5 FACTORY USER1 to USER10	<p>Settings when switching on can be set in advance.</p> <ul style="list-style-type: none"> • “Last” Starts with last saved status. • “PRESET1” to “PRESET5” Starts up with status saved in PRESET. Five types of PRESET settings are stored in advance in the monitor as fixed data. • “FACTORY” Restores factory settings. • “USER1” to “USER10” Starts up with status saved to USER. It is possible to store 10 types of data for each USER.
Power Save Mode		On Off	Sets whether the backlight turns off after 30 seconds of no video signal.

Function	Setting range	Description
Language	English German French Japanese Simplified Chinese Italian Spanish Swedish Traditional Chinese	Sets the language to be used for display in settings and all menus.
Logo Display	On Off	Sets the logo display on start-up to On or Off.

● Function

Set the functions assigned to the function buttons (F1 (, F2 (, F3 (, F4 () and F5 (, and set conditions for execution.



F1 / F2 / F3 / F4 / F5

Sets functions assigned to function buttons.

Setting	Description
PIP	Switches between dual screen (P in P: small screen is displayed on normal screen) and single screen display.
Display Direction	Rotates or flips screen.
Scan Size	Switches the setting values of "Window Config" - "Scan Size" in sequence.
Gamma Select	Switches the setting values of "Video Config" - "Gamma" in sequence.
Undef	No function assigned.
Window Mode	Sequentially switches the "Window Mode" setting values for the dual screen currently displayed.
Auto Setup	Executes "Input Config" - "Analog Adjustment" - "Auto Setup".
Input VIDEO	Switches to the designated input.
Input S VIDEO	
Input RGB/YP _B P _R	
Input SDI	
Input DVI-D 1	
Input DVI-D 2	
Noise Reduction	Switches between the setting values of "Video Config" and "Noise Reduction" in sequence.
POP	Switches between dual screen (P out P: Splits screen horizontally) and single screen display.
Color Gamut	Modulates the color reproduction range.





















Function Display

Setting	Description
Mode1	Pressing the function button again after the function menu has been displayed executes the function.
Mode2	The function menu is displayed and the function is executed.
Off	Executes the function without displaying the function menu.

● Window Config

Screen display settings.



Function	Setting range	Description
Multi Window	Off  2PIP  2POP 	Sets dual screen display. <ul style="list-style-type: none"> • "Off  " Sets single screen display. • "2PIP  " Displays small screen (subscreen) on normal screen (P in P). • "2POP  " Displays a split screen (P out P).
Window Mode	(When "2PIP" is selected) Mode1  Mode2  Mode3  Mode4  ----- (When "2POP" is selected) Mode1  Mode2  Mode3 	Selects the display position and display size of the subscreen for the respective modes in accordance with Multi Window mode. (When "2PIP" is selected) <ul style="list-style-type: none"> • "Mode1  " Displays subscreen at top right. • "Mode2  " Displays subscreen at bottom right. • "Mode3  " Displays subscreen at bottom left. • "Mode4  " Displays subscreen at top left. (When "2POP" is selected) <ul style="list-style-type: none"> • "Mode1  " Displays subscreen at 1/2 display size. • "Mode2  " Displays subscreen at 1/3 display size. • "Mode3  " Displays subscreen at 1/4 display size.
Display Direction	Normal 180° Mirror	Sets the rotation angle or horizontally flips the main screen and subscreen.

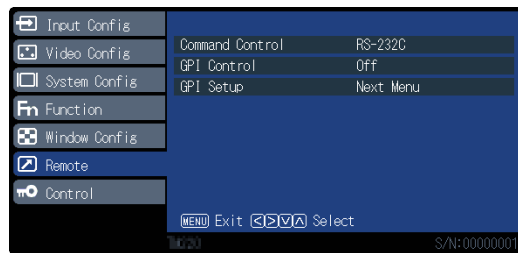
Function	Setting range	Description
Scan Size	Normal x1.05 x1.10 x1.33 x1.50 16:9 Through 4:3 1:1 V Fit	<p>Sets zoom in and out ratios when displaying input video on the monitor.</p> <ul style="list-style-type: none"> • “Normal” When using a single screen, zooms in or out so that the vertical resolution is 1080 dots. Dark bands form on the left and right when the aspect ratio is not 16:9. When using multiple windows, they are displayed to fit the main screen and subscreen. • “x1.05” Enlarges images displayed with “Normal” to 1.05 times. • “x1.10” Enlarges images displayed with “Normal” to 1.1 times. • “x1.33” Enlarges images displayed with “Normal” to 1.33 times. • “x1.50” Enlarges images displayed with “Normal” to 1.50 times. • “16:9” Displays converted aspect ratio of images displayed with “Normal” to 16:9. • “Through” Signals with vertical resolutions of 720 dots or more are displayed without the scaling (zooming in or out) process being applied. • “4:3” Extracts the input signal so that the aspect ratio is 4:3, and fits into the display frame. • “1:1” Extracts the input signal so that the aspect ratio is 1:1, and fits it into the display frame. • “V Fit” Extracts and displays the input signal to fit the vertical display frame of the POP.

Notes

- “Normal” displays at 4:3 when input signal is NTSC, PAL, 480/60i, 480/60p, 576/50i, or 576/50p.
- “16:9” is selectable when input signal is NTSC, PAL, 480/60i, 480/60p, 576/50i, or 576/50p.
- “4:3” and “1:1” work only in PIP or POP mode. “V Fit” works only in POP mode. They do not work with a single screen display.

● Remote

Configure the settings related to a remote function (a function used to control this product from external devices connected to the RS232C or GPI terminal).



Command Control

Setting	Description
RS-232C	Sets the On / Off status of the remote function via the RS-232C terminal.
Off	

GPI Control

Setting	Description
On	Sets the On / Off status of the remote function via the GPI terminal.
Off	

GPI Setup

Sets the functions assigned to each pin of the GPI terminals (GPI1 to GPI8).

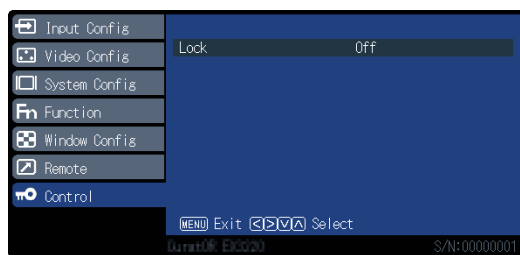
Setting	Description
PIP	Switches between dual screen (P in P) and single screen.
POP	Switches between dual screen (P out P) and single screen.
Display Direction	Rotates or flips screen.
Display Direction $\overline{\text{M}}$	Rotates or flips the main screen.
Display Direction $\overline{\text{S}}$	Rotates or flips the subscreen.
Window Mode	Switches the setting values of "Window Config" - "Window Mode" in sequence.
$\overline{\text{M}}$ Input VIDEO	Switches the main screen input signal to VIDEO.
$\overline{\text{M}}$ Input S VIDEO	Switches the main screen input signal to S VIDEO.
$\overline{\text{M}}$ Input RGB/YP _B PR	Switches the main screen input signal to RGB/YP _B PR
$\overline{\text{M}}$ Input DVI-D 1	Switches the main screen input signal to DVI-D 1.
$\overline{\text{M}}$ Input DVI-D 2	Switches the main screen input signal to DVI-D 2.
$\overline{\text{M}}$ Input SDI	Switches the main screen input signal to SDI.
$\overline{\text{S}}$ Input VIDEO	Switches the subscreen input signal to VIDEO.
$\overline{\text{S}}$ Input S VIDEO	Switches the subscreen input signal to S VIDEO.
$\overline{\text{S}}$ Input RGB/YP _B PR	Switches the subscreen input signal to RGB/YP _B PR
$\overline{\text{S}}$ Input DVI-D 1	Switches the subscreen input signal to DVI-D 1.
$\overline{\text{S}}$ Input DVI-D 2	Switches the subscreen input signal to DVI-D 2.
$\overline{\text{S}}$ Input SDI	Switches the subscreen input signal to SDI.
Sync. Select RGB	Switches the setting values of "Input Config" - "Sync. Select RGB" in sequence.
Red Tally	Sets ● (red) displayed at the top center of the screen to On or Off.
Green Tally	Sets ● (green) displayed at the top center of the screen to On or Off.
WINDOW SELECT	Switches the screen performing the operation
Undef	Not set.

Notes

- The GPI is an edge operation, without the exception of the "Red Tally" and "Green Tally". Set pins from open to the same potential as GND to process operations. Edge operations require a period of at least 200 ms, with the same potential as GND. After the operation, cancel the equipotentiality with GND.

● Control

Settings for lock functions.





Function	Setting range	Description
Lock	On Off	Prevents changing settings via the main menu.

Attention



- When this function is set to “On”, no settings other than “Control” can be changed.

Notes

- If you hold down  (MENU) and  (ENTER) for approximately four seconds, buttons are locked, and the “LOCKED” message is displayed. If you perform the same operation again, the buttons are unlocked, and the “UNLOCKED” message is displayed.

Chapter 3 Troubleshooting

3-1. No Picture Displayed

Problem	Possible cause and remedy
1. No picture	<ul style="list-style-type: none">• Check whether the power cord is connected properly.• Check whether the DC OUT terminal and the DC IN terminal are connected properly.• Turn on the power switch.• Check whether the main power indicator of the AC adapter is on.• Turn off the power and then turn it on again.
2. The message below appears on the blue screen.	This message appears when the signal is not input correctly even though the monitor is functioning properly.
<ul style="list-style-type: none">• This message appears when no signal is input. Example: 	<ul style="list-style-type: none">• The message shown on the left may appear, because some devices to be connected do not output the signal immediately after power-on.• Check whether the device to be connected is turned on.• Check whether the signal cable is connected properly.• Turn off the power and then turn it on again.
<ul style="list-style-type: none">• The message indicates that the input signal is outside the specified frequency range. Example: 	<ul style="list-style-type: none">• Check whether the device to be connected is configured to meet the resolution and vertical scan frequency requirements of the monitor.• Reboot the device to be connected.

3-2. Imaging Problems

Problem	Possible cause and remedy
1. The screen is too bright or too dark.	<ul style="list-style-type: none">• Use “Brightness” or “Backlight” in the Setting menu to adjust it.
2. Text is blurred	<ul style="list-style-type: none">• Check whether the PC is configured to meet the resolution and vertical scan frequency requirements of the monitor (see “Compatible Resolutions” in the Instructions for Use).
3. Afterimages appear	<ul style="list-style-type: none">• Afterimages are particular to LCD monitors. Avoid displaying the same image for a long time.• Use the screen saver or power saving function to avoid displaying the same image for extended periods of time.• An afterimage may appear even after a short time period has elapsed depending on the displayed image. If this occurs, changing the image or leaving the power off for a few hours may solve the problem.
4. Green, red, blue, white dots or dark dots remain on the screen	<ul style="list-style-type: none">• This is due to LCD panel characteristics and not a malfunction.

3-3. Other Problems

Problem	Possible cause and remedy
1. The Setting menu does not appear.	<ul style="list-style-type: none">• Make sure the lock function is not set to “On.” (See “Control” (page 17).)

Chapter 4 Reference

4-1. Main Default Settings

PRESET / FACTORY

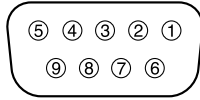
	Window Config	Input Select	
	Multi Window	Main Screen	Subscreen
PRESET 1	Off	SDI	DVI-D 1
PRESET 2	Off	DVI-D 2	SDI
PRESET 3	Off	RGB/YP _B P _R	VIDEO
PRESET 4	2POP	SDI	DVI-D 1
PRESET 5	2POP	DVI-D 1	SDI
FACTORY	Off	DVI-D 1	SDI

Others

System Configuration	Language	English
	Logo Display	On
Functions	F1	Gamma Select
	F2	Scan Size
	F3	POP
	F4	PIP
	F5	Display Direction
Control Setting	Lock	Off

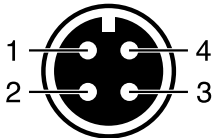
4-2. Pin Specifications

● GPI terminal



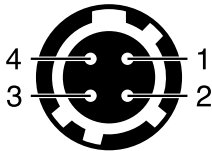
Pin No.	Signal name
1	GPI1
2	GPI2
3	GPI3
4	GPI4
5	GND
6	GPI5
7	GPI6
8	GPI7
9	GPI8

● DC IN terminal



Pin No.	Signal name
1	GND
2	GND
3	24 VDC
4	24 VDC

● DC OUT terminal on the main unit



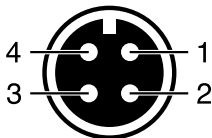
Pin No.	Signal name
1	GND
2	NC (no connection)
3	NC (no connection)
4	5 VDC

HIROSE P/N: HR10A-7R-4S(74)

Recommended plug

HIROSE P/N: HR10A-7P-4P(74)

● DC OUT terminal of AC adapter



Pin No.	Signal name
1	GND
2	GND
3	24 VDC
4	24 VDC

Appendix

LIMITED WARRANTY

EIZO Corporation (hereinafter referred to as “**EIZO**”) and distributors authorized by EIZO (hereinafter referred to as the “**Distributors**”) warrant, subject to and in accordance with the terms of this limited warranty (hereinafter referred to as the “**Warranty**”), to the original purchaser (hereinafter referred to as the “**Original Purchaser**”) who purchased the product specified in this document (hereinafter referred to as the “**Product**”) from EIZO or Distributors, that EIZO and Distributors shall, at their sole discretion, either repair or replace the Product at no charge if the Original Purchaser becomes aware within the Warranty Period (defined below) that the Product malfunctions or is damaged in the course of normal use of the Product in accordance with the description in the instruction manual attached to the Product (hereinafter referred to as the “**User’s Manual**”).

The period of this Warranty is two (2) years from the date of purchase of the Product (hereinafter referred to as the “**Warranty Period**”). EIZO and Distributors shall bear no liability or obligation with regard to the Product in relation to the Original Purchaser or any third parties other than as provided under this Warranty.

EIZO and Distributors will cease to hold or store any parts (excluding design parts) of the Product upon expiration of five (5) years after the production of the Product is discontinued. In repairing the monitor, EIZO and Distributors will use renewal parts which comply with our QC standards. If the unit cannot be repaired due to its condition or the stockout of a relevant part, EIZO and Distributors may offer the replacement by a product with equivalent performance instead of repairing it.

The Warranty is valid only in the countries or territories where the Distributors are located. The Warranty does not restrict any legal rights of the Original Purchaser.

Notwithstanding any other provision of this Warranty, EIZO and Distributors shall have no obligation under this Warranty whatsoever in any of the cases as set forth below:

- (a) Any defect of the Product caused by freight damage, modification, alteration, abuse, misuse, accident, incorrect installation, disaster, faulty maintenance and/or improper repair by third party other than EIZO and Distributors;
- (b) Any incompatibility of the Product due to possible technical innovations and/or regulations;
- (c) Any deterioration of the sensor;
- (d) Any defect of the Product caused by external equipment;
- (e) Any defect of the Product on which the original serial number has been altered or removed;
- (f) Any normal deterioration of the product, particularly that of consumables, accessories, and/or attachments (e.g. buttons, rotating parts, cables, User’s Manual, etc.);
- (g) Any deformation, discoloration, and/or warp of the exterior of the product including that of the surface of the LCD panel;
- (h) Any defect of the Product caused by placement in a location where it may be affected by strong vibration or shocks;
- (i) Any defect of the Product caused by liquid leaking from battery; and
- (j) Any deterioration of display performance caused by the deterioration of expendable parts such as the LCD panel and/or backlight, etc. (e.g. changes in brightness, changes in brightness uniformity, changes in color, changes in color uniformity, defects in pixels including burnt pixels, etc.).

To obtain service under the Warranty, the Original Purchaser must deliver the Product, freight prepaid, in its original package or other adequate package affording an equal degree of protection, assuming the risk of damage and/or loss in transit, to the local Distributor. The Original Purchaser must present proof of purchase of the Product and the date of such purchase when requesting services under the Warranty.

The Warranty Period for any replaced and/or repaired product under this Warranty shall expire at the end of the original Warranty Period.

EIZO OR DISTRIBUTORS ARE NOT RESPONSIBLE FOR ANY DAMAGE TO, OR LOSS OF, DATA OR OTHER INFORMATION STORED IN ANY MEDIA OR ANY PART OF ANY PRODUCT RETURNED TO EIZO OR DISTRIBUTORS FOR REPAIR.

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